

All Postal Indicia items must be accompanied by an *Order (Statement of Mailing)* and must be deposited at a Canada Post facility and not in a street letterbox. The indicia must be created using Canada Post-supplied artwork, which can be downloaded from [canadapost.ca/indicia](http://canadapost.ca/indicia). Canada Post brand elements cannot be altered.

The following requirements **must be met** when using Canada Post Postal Indicia.

## DESIGN FORMATS

Formats	NON-BARCODED	BARCODED
	<ul style="list-style-type: none"> <li>Postal Code Targeting</li> <li>Letter-post</li> </ul>	<ul style="list-style-type: none"> <li>Publications Mail™</li> <li>Lettermail™</li> <li>Personalized Mail™</li> </ul> <p>The indicia artwork on our website are based on optimal sizes. The artwork can be resized provided the “2D Barcode Mandatory Characteristics” are met.</p>

## POSTAL INDICIA DIMENSIONS

Straight and Perforated Edge	MINIMUM	MAXIMUM	MINIMUM	MAXIMUM
	(H) 19 mm x (W) 36 mm	(H) 35 mm x (W) 73 mm	(H) 19 mm x (W) N/A	(H) 35 mm x (W) N/A
Customized	MINIMUM	MAXIMUM	MINIMUM	MAXIMUM
Horizontal	(H) 31 mm x (W) 64 mm	(H) 35 mm x (W) 74 mm	(H) 25 mm x (W) N/A	(H) 42 mm x (W) N/A
Vertical	(H) 31 mm x (W) 46 mm	(H) 35 mm x (W) 54 mm	(H) 25 mm x (W) N/A	(H) 42 mm x (W) N/A
Stamp-like (Personalized Mail only)	N/A	N/A	(H) 30 mm x (W) N/A [Dimensional items: (H) 33 mm x (W) N/A]	(H) 50 mm x (W) N/A [Dimensional items: (H) 55 mm x (W) N/A]

## CONTENT

The indicia must be bilingual and can be printed in any colour provided there is contrast with the background (we recommend a white background).

	Indicia artwork elements
Canada Post elements	<ul style="list-style-type: none"> <li>Service name</li> <li>Customer number (Agreement number for Publications Mail service)</li> <li>2D static barcode (Personalized Mail and Lettermail services)</li> </ul>
Additional elements for Customized postal indicia	<ul style="list-style-type: none"> <li>Customer logo, text, graphic or image</li> <li>Canada Post reserves the right to refuse any Customized Postal Indicia design that it, at its sole discretion, deems non-mailable (see <a href="#">Non-mailable Matter</a> in the <i>Canada Postal Guide</i>).</li> </ul>

## 2D BARCODE

2D Static Barcode	2D barcode characteristics
	<ul style="list-style-type: none"> <li>Minimum Print contrast ratio: 40 % or greater</li> <li>Minimum Print quality: Grade 3 (B) or better [as specified by ISO/IEC 14415]</li> <li>Individual barcode cell size: Min. 0.381 mm (15 mils); Max. 0.661 mm (26 mils)</li> <li>Minimum barcode size: 6.1 mm x 6.1 mm (240 mils x 240 mils)</li> <li>Maximum barcode size: 10.6 mm x 10.6 mm (416 mils x 416 mils)</li> <li>Minimum clear zone around barcode: 0.7 mm (30 mils)</li> </ul>

## LOCATION

Location	Location of indicia on each item
	<ul style="list-style-type: none"> <li>In the Postage Zone (upper-right hand corner); or</li> <li>Above and to the right of the Destination Address (not applicable for Postal Code Targeting service).</li> </ul>